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** FOREIGN APPLICATIONS ***** none &N				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/23/2001				
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Verified and Acknowledged Examiner's Signature: <i>&N</i> Initials: <i>&N</i>		INDEPENDENT CLAIMS 3		
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TITLE System and method for multi-channel communication queuing				
FILING FEE RECEIVED 840	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	